

25 Metre Disco Bath

Swim and dive in the 25 metre Disco Bath just like a professional swimmer.

- Different pool depths. Shallow end: 90cm, deep end: 180cm
- The transition from the shallow end to the deep end is marked with a floating safety line.
- There are disco lights above the shallow end of the pool featuring special effects that may have an impact on the sensory system.
- You must be able to get in and out of the pool independently or aided by your helper.
- You must be able to hold on, remain in a seated position or float.
- You must be able to climb stairs independently or aided by your helper.
- You must be able to swim or float.
- You must be able to climb out of the pool independently or aided by your helper.
- In the case of a fire, you must be able to rapidly exit the premises independently or aided by your helper.

Outdoor Pool

An outdoor pool with special whirlpool effects.

- Different pool depths near the transition section from whirlpool to swimming pool.
- Weather-dependent.
- You must be able to get in and out of the pool independently or aided by your helper.
- You must be able to hold on, remain in a seated position or float.
- You must be able to climb stairs independently or aided by your helper.
- You must be able to swim or float.
- You must be able to climb out of the pool independently or aided by your helper.

The Bubble Barrels

Fragranced Jacuzzi.

- Intense air bubbles.
- Warm water.
- You must be able to get in and out of the pool independently or aided by your helper.
- You must be able to hold on, remain in a seated position or float.
- You must be able to climb stairs independently or aided by your helper.
- You must be able to swim or float.
- You must be able to climb out of the pool independently or aided by your helper.
- In the case of a fire, you must be able to rapidly exit the premises independently or aided by your helper.

Sliding Tyres

A water slide with special lighting effects. Slide in a tyre for 1 or 2 persons.

- Stair tower.
- This ride features intense and sudden movements.
- The slide features certain special effects that may have an impact on the sensory system.
- You must be able to carry your own tyre up the stairs.
- There is a risk of rolling over with the tyre.

- Riders will have large amounts of water splashed up into their faces.
- Children/the lightest person should always ride in front.
- You must be able to get on and off the attraction independently or aided by your helper.
- You must be able to hold on and remain in a seated position.
- You must be able to climb stairs independently or aided by your helper.
- You must be able to swim or float.
- You must be able to carry the tyre independently or aided by your helper.
- You must be able to hold on to the handles on the tyre.
- You must be able to climb out of the pool independently or aided by your helper.
- In the case of a fire, you must be able to rapidly exit the premises independently or aided by your helper.

Disco Slide

Choose your own music and lighting effects on this slide and have your speed measured.

- Stair tower.
- This ride features intense and sudden movements.
- The slide features certain special effects that may have an impact on the sensory system.
- Riders will have large amounts of water splashed up into their faces.
- You must be able to get on and off the attraction independently or aided by your helper.
- You must be able to hold on and remain in a seated position.
- You must be able to climb stairs independently or aided by your helper.
- You must be able to swim or float.
- You must be able to climb out of the pool independently or aided by your helper.
- In the case of a fire, you must be able to rapidly exit the premises independently or aided by your helper.

Halvar's Dragon Boat

Lifeguard post shaped like a boat, for information and first aid. There are also two cannon-shaped water features on the boat.

- Difference in level.
- You must be able to walk independently or aided by your helper.
- You must be able to hold on and remain in a seated position.
- You must be able to walk independently or aided by your helper.
- In the case of a fire, you must be able to rapidly exit the premises independently or aided by your helper.

The Storm Bath

Large swimming pool with waves, rain and thunderstorms.

- Different pool depths. Shallow end: 5cm, deep end: 160cm
- The pool gradually gets deeper.
- This attraction features intense and sudden movements.
- This pool features special effects that may have an impact on the sensory system.
- You must be able to get in and out of the pool independently or aided by your helper.
- You must be able to hold on, remain in a seated position or float.

- You must be able to swim or float.
- You must be able to climb out of the pool independently or aided by your helper.
- In the case of a fire, you must be able to rapidly exit the premises independently or aided by your helper.

Sauna

Hot sauna cabin.

- Intense heat +/- 85°C.
- High levels of humidity.
- Enclosed and small space.
- You must be able to enter and exit the sauna independently or aided by your helper.
- You must be able to hold on and remain in a seated position.
- You must be able to walk independently or aided by your helper.
- In the case of a fire or breakdown, you must be able to rapidly exit the premises independently or aided by your helper.

Sky Drop

Closed capsule water slide with free fall. From a height of 19 meters.

- Stair tower.
- This attraction features intense and sudden movements.
- This attraction features a free fall.
- The slide features certain special effects that may have an impact on the sensory system.
- High speed!
- Not possible to slide with an accompanying person!
- This attraction starts from a standing position in a small capsule and is not recommended for visitors suffering from claustrophobia.
- Riders will have large amounts of water splashed up into their faces.
- You must be able to get in to the capsule and out of the pool independently or aided by your helper.
- You must be able to hold on and remain in a standing position.
- You must be able move and cross your arms and legs.
- You must be able to climb stairs independently or aided by your helper.
- You must be able to climb out of the pool independently or aided by your helper.
- In the case of a fire, you must be able to rapidly exit the premises independently or aided by your helper.

Snorre's Water Slide

Water slide with special lighting effects.

- Stairs
- This attraction features intense and sudden movements.
- The slide features certain special effects that may have an impact on the sensory system.
- You must be able to get on to the slide and out of the pool independently or aided by your helper.

- You must be able to hold on and remain in a seated position.
- You must be able to climb stairs independently or aided by your helper.
- You must be able to walk independently or aided by your helper.
- In the case of a fire or breakdown, you must be able to rapidly exit the premises independently or aided by your helper.

Tjure's Water Slide

Water slide with special lighting effects.

- Stairs
- This attraction features intense and sudden movements.
- The slide features certain special effects that may have an impact on the sensory system.
- You must be able to get on to the slide and out of the pool independently or aided by your helper.
- You must be able to hold on and remain in a seated position.
- You must be able to climb stairs independently or aided by your helper.
- You must be able to climb out of the pool independently or aided by your helper.
- In the case of a fire, you must be able to rapidly exit the premises independently or aided by your helper.

Viking Race

Water slide featuring 3 slides next to one another.

- Stairs.
- This attraction features intense and sudden movements.
- High speed!
- The slide features certain special effects that may have an impact on the sensory system.
- Riders will have large amounts of water splashed up into their faces.
- You must be able to get on to the slide and out of the pool independently or aided by your helper.
- You must be able to hold on and remain in a seated position.
- You must be able to climb stairs independently or aided by your helper.
- You must be able to climb out of the pool independently or aided by your helper.
- In the case of a fire, you must be able to rapidly exit the premises independently or aided by your helper.

Wickie's Play Village

A play village with numerous special effects, water cannons, buckets etc. Over, under and through. There's also a big bucket that tips when you're least expecting it!

- Stairs.
- This attraction features sudden special effects.
- Large water features and jets!
- You must be able to walk independently or aided by your helper.
- You must be able to hold on and remain in a standing position.
- You must be able to climb stairs independently or aided by your helper.

- You must be able to descend steep stairs independently or aided by your helper, if necessary.
- You must be able to descend a ladder independently or aided by your helper, if necessary.
- In the case of a fire, you must be able to rapidly exit the premises independently or aided by your helper.

Wild River

Wild River slide with special effects and waterfalls.

- Stairs.
- This attraction features intense and sudden movements.
- High speed.
- The slide features certain special effects that may have an impact on the sensory system.
- Different depths.
- Riders will have large amounts of water splashed up into their faces.
- You must be able to get on to the slide and out of the pool independently or aided by your helper.
- You must be able to hold on, remain in a standing position and float.
- You must be able to climb stairs independently or aided by your helper.
- You must be able to swim or float.
- You must be able to descend steep stairs independently or aided by your helper, if necessary.
- In the case of a fire, you must be able to rapidly exit the premises independently or aided by your helper.

Ylvy's Toddlers Pool

Baby pool with numerous visual effects, small slides, water cannons and a film clip.

- Different levels.
- Shallow water.
- This attraction features sudden visual effects.
- Water features and jets!
- You must be able to get in and out of the pool independently or aided by your helper.
- You must be able to hold on and remain in a sitting or standing position.
- You must be able to walk independently or aided by your helper.
- In the case of a fire, you must be able to rapidly exit the premises independently or aided by your helper.

INFORMATION FOR DISABLED VISITORS AND ACCOMPANYING PERSONS

Before your visit

Looking forward to spending a day at Plopsaqua? Then let us extend to you our very warmest welcome. Plopsa parks have been very carefully designed, taking into account the needs of all of our visitors. This information leaflet has been prepared to ensure that your visit to our parks is as

enjoyable as possible and to help you prepare your day as best possible. Here we give you an overview of the facilities and services we have available for visitors with disabilities as well as our policy regarding access to attractions for persons with disabilities.

Parking

All Plopsa car parks have designated accessible parking spaces available for visitors holding a disabled parking card. Parking fees apply for all visitors.

Tickets

Plopsa offers a concessionary rate for visitors with a disability. These entrance tickets are only available at the welcome desks in Plopsa parks. As our employees are not qualified to assess a visible or non-visible disability, we ask you to bring with you a valid declaration (*) from an impartial doctor stating that you are not able to visit the park and/or the attractions without aid and that you are not able to stand in queues for rides. This declaration is not required if you are confined to a wheelchair or are visually impaired. Free access will be granted to one helper per wheelchair user or visually impaired visitor. Any extra helpers will be required to pay the regular ticket rate. Disabled visitors will be given an armband when purchasing their tickets. This armband enables our lifeguards to pay particular attention to the needs of our disabled visitors.

(*) The declaration should be no more than 12 months old.

Assistance Dogs

Assistance dogs are not permitted in the park.

Pool Wheelchairs

A limited number of pool wheelchairs are available free of charge at the welcome desk in Plopsaqua De Panne. Visitors can make use of a wheelchair for the duration of their visit to the park upon presentation of ID. If you would like to make use of this service, we suggest reserving in advance as the number of wheelchairs available is limited. Reservations at info@plopsa.be. You can use the pool wheelchair to move about the water park. Only the Storm Bath has full pool wheelchair entry point into the pool.

Changing Rooms

We have specially-designed wheelchair-accessible changing rooms available, located at the end of the entryway. You can exchange your regular wheelchair for a pool wheelchair in these changing rooms. More information can be obtained at the Plopsaqua welcome desk.

Toilets and First Aid

All toilets in Plopsa parks offer facilities for disabled persons and persons with reduced mobility. Additional help can be obtained at the park's first aid station (Halvar's Dragon Boat).

Restaurants

The Viking Snack Restaurant is fully accessible.

Accompanying persons

Accompanying persons must be over the age of 15 and be able to assist their disabled companion if necessary. As our employees are not allowed to help with loading and off-loading from attractions, the accompanying helper must be able to do this. Helpers must also be able to fully and correctly communicate information regarding access to attractions, safety information, and information regarding evacuation procedures to the disabled person they are accompanying. Disabled visitors must be accompanied on attractions by their helper at all times.

Attraction Access

Plopsa wants to make sure that as many attractions as possible are accessible to visitors with disabilities. Unfortunately, for practical and safety reasons, this is not possible in all cases. Visitors must, at all times, be able to safely sit, swim and hold on during rides. In the unlikely event of evacuation from a ride, certain attractions require a good level of autonomous movement and the ability for self-help. Certain attractions require the full application of spatial and temporal awareness in order to guarantee the corresponding safety level during their operation. For these reasons, access to all attractions cannot be guaranteed for visitors with physical disabilities, visual impairment or intellectual disabilities. There are no limitations for hearing impaired visitors. For safety reasons, the maximum number of number of people with disabilities allowed on all attractions at any one time is limited. Disabled groups also require a certificate from an (impartial) doctor. Due to limited capacity, larger groups may not access attractions through the alternative entrance as one large group. Please divide your party into smaller groups of 3 to 4 people, including helpers. For questions, please contact us at info@plopsa.be. We recommend disabled visitors under 1.40 m in height to use inflatable armbands at all times.

The following attractions are **not accessible to visitors with physical disabilities**:

The following attractions are **not accessible to visually impaired visitors**:

The following attractions are **not accessible to visitors with intellectual disabilities**:

Contradictory Legislation

Following certain issues regarding access, and after consultation with the Ministry for Economic Affairs, we now offer a temporary solution to this situation. As a theme park operator, Plopsa is subject to the requirements of two laws relating to the treatment of visitors with disabilities. These two laws are, however, contradictory. On the one hand there is the law from 10 May 2007 on anti-discrimination. And on the other hand, the law from 10 June 2001 on the operation of amusement rides, stating that the operator of an attraction must carry out a risk analysis to demonstrate that the attraction fulfils the security requirements and that the conclusions must be implemented during operation of the attraction by applying preventive measures to certain target groups where necessary. Based on past situations and experiences with rides that we operate, Plopsa was the first amusement park in Belgium to decide to carry out not just an internal risk assessment, but also a further assessment carried out by an external body – the Technical Monitoring Association (Technischen Überwachungsverein TÜV). Based on these assessments, we **strongly discourage access to certain attractions** for persons with intellectual, physical and/or visual impairments (see above). If a helper together with a visitor suffering from one of the above-mentioned impairments

insists on accessing the attraction, we will neither oppose it nor support it, on the basis of the Anti-Discrimination Act. In these cases, however, we require the presence of one accompanying person per car, necessary for a smooth evacuation in the event thereof. In addition, the respective accompanying person will be required to sign a declaration stating that they have been informed of the fact that **Plopsa strongly discourages** the use of the ride based on the above-mentioned risk analyses, that they have acknowledged the information regarding access, as well as specific safety information and conduct in the case of an evacuation, and that they have fully and correctly communicated all of this information to the disabled person they are accompanying. The declaration is available at the welcome desk.

Contact Information

If you have any further questions, please do not hesitate to contact us at info@plopsa.be

This guide is a supplement to the park code of conduct that can be consulted at the welcome desk or on www.plopsa.com